

The following endorsements apply to your Hyundai insurance policy wording (VSMPC 09/12). All other exclusions, terms and conditions contained within the policy wording continue to apply.

Буросс	Effectives 20 lune 2022
Excess	Effective: 20 June 2023. Policy wording section: Policy exclusions that apply to all parts of this Policy: Excess.
	Is deemed to be amended as follows:
	is defined to be amended as follows.
	For each incident, the excess will be deducted from the amount of your claim unless stated
	otherwise under an Additional Benefit.
	If you have multiple vehicles insured under this Policy, the excess applies individually to
	each vehicle.
	More than one type of <i>excess</i> could apply. If more than one type of <i>excess</i> applies, they will
	apply cumulatively with a maximum of \$10,000 for any one claim.
Windows	Effective 20 June 2023.
	Policy wording section: Automatic additional benefits – full cover: Windows.
	Is deemed to be amended as follows:
	The excess and loss of claim-free discount do not apply to a claim that is solely for the repair
	of accidental damage to windscreens, windows, sun-roofs, headlight glass, headlight protectors, tail light glass or driving lights of the car, except in the circumstances below.
	protectors, tail light glass of driving lights of the car, except in the circumstances below.
	Where the cost of replacement of accidental damage to windscreens, windows,
	sunroofs, headlight glass and/or protectors, tail light glass or driving lights exceeds
	\$3,000 (GST inclusive) an excess of 1% of the vehicle sum insured (with a minimum of
	\$500) will apply. There will be no loss of claim-free discount.
NZI Roadside Assist	Effective 20 June 2023.
	New Policy wording section: Optional Additional Benefits – full cover.
	Is deemed to be included as follows:
	The following benefit is an Optional Additional benefit. Cover applies only if you have
	purchased the benefit and it is shown in your schedule.
	parendsed the benefit and tels shown in your senedule.
	NZI Roadside Assist
	This policy is extended to provide NZI Roadside Assist for the car during the annual
	period.
	1. NZI Roadside Assist will:
	a. Fit the car's spare tyre if it has a flat tyre, and
	b. Access the car if car keys are locked inside, and
	c. Provide 5 litres of fuel if the car is out of fuel, and
	d. Jump-start the car if it has a flat battery.
	2. NZI Roadside Assist will arrange to tow the car to the nearest approved repairer or place
	of safety if the car suffers mechanical or electrical damage or failure and: a. Cannot be easily mobilised at the roadside, or
	b. Requires replacement parts.



NZI Roadside Assist	3. NZI Roadside Assist will not assist where the car:
	a. Has been left unattended, or
(continued)	b. Requires specialised salvage equipment, or
	c. Is not within easy access of a public road that is negotiable by a two wheel
	drive vehicle, or
	<ul> <li>Cannot be accessed due to extreme conditions such as snow, ice, flooding, road slips or the like, or</li> </ul>
	e. Was being used for competitions or off-road activity, or
	f. Was involved in an accident or collision, or
	g. Was being misused.
	4. NZI Roadside Assist will not assist:
	a. For towed vehicles such as boats, trailers and caravans, or
	b. For cars exceeding 3,000 kg.
	NZI Roadside Assist Additional Benefit provides six call outs during the annual period.
	Extra call outs can be made; however, all extra call outs will be charged to you at our
	standard fee, and further assistance is at your expense.
	The excess and loss of claim-free discount do not apply to this Additional Benefit.

# The dates shown below are the dates the endorsement was introduced. We have set out below the full policy amendments.

Incorrect Fuel Type	Effective 21 April 2018. Policy wording section: What you are not covered for: Breakdown or failure not covered. Is deemed to be amended as follows:
	You are not covered for damage or failure that is: 1. mechanical, or 2. electrical, or 3. electronic.
	<ul> <li>However, this exclusion does not apply:</li> <li>(a) to the above types of loss to the car where it results in or from: fire, collision, overturning, immersion in water, flood, malicious damage, theft or illegal conversion, earthquake, volcanic eruption, hydrothermal activity or tsunami, or</li> <li>(b) to the extent that cover is provided by NZI Roadside Assist Additional Benefit</li> <li>(c) where the car is being accidentally operated with the incorrect fuel type. I.e., diesel in a petrol engine or petrol in a diesel engine. We will pay reasonable costs in this situation. This does not include operating the car with the fuel of the correct type which is contaminated.</li> </ul>
Sentencing Amendment Act 2014	Effective 1 May 2017. Policy wording section: Your legal liability. Is deemed to be amended to include:
	Legal liability cover provided includes cover for liability to pay reparation as ordered by a New Zealand court.



Genuine Parts	Effective 1 May 2017. Policy wording section: What we will pay. Is deemed to be amended to include:
	<b>Genuine Parts</b> We will pay the reasonable costs of genuine new parts for vehicles that are less than 36 months old.
Claim Free Recognition	Effective 1 May 2016. Policy wording section: Automatic additional benefits – full cover. Is deemed to be amended to include:
	<b>Claim Free Recognition</b> If, at any time you make a claim, you have been claims free on your full (comprehensive) motor vehicle insurance over the last five consecutive years <u>we will not</u> affect your claim-free discount. This recognition could then be applied again after a further five consecutive years claims free.
Keys and Locks Benefit	Effective 1 May 2016. Policy wording section: Automatic additional benefits – full cover: Keys and Locks . Is deemed to be amended as follows:
	If any of the keys to the car are lost, stolen or believed on reasonable grounds to have been duplicated without your permission during the period of cover, we will pay the reasonable cost of replacing the keys and the locks they were for.
	The most we will pay during the period of cover is \$5,000.
	A \$300 excess applies to the Additional Benefit.
	The loss of claim-free discount does not apply to this Additional Benefit.
Disablement Benefit	Effective 1 May 2016. Policy wording section: Automatic additional benefits – full cover. Is deemed to be amended to include:
	<b>Disablement</b> If you suffer an injury in direct connection with the insured vehicle which results in total and permanent loss of the use of a hand, foot or limb, we will pay up to \$10,000 toward the cost of modifying the vehicle to enable you to continue driving.

Important Note: Hyundai insurance refers to the insurance policy and is arranged by Aon New Zealand as the broker with NZI, a business division of IAG New Zealand Limited as the insurer.





# MOTOR VEHICLE INSURANCE



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# Welcome

Congratulations on choosing to insure **your** motor vehicle with Hyundai Insurance. As a valued client it is **our** aim to provide **you** with efficient service and prompt claim settlement.

This booklet contains important information on the details and benefits of **your** Hyundai Insurance Motor Vehicle Policy so **we** recommend that **you** read it carefully. **Your schedule** containing details particular to **your** Policy is inside the front cover. When **you** have finished reading this booklet, store it in a safe place with **your** other important documents.

If **you** have any questions about this Policy or any aspect of Hyundai Insurance, please call Hyundai Insurance toll free on 0800 123 266.

Underwritten by NZI, a business division of IAG New Zealand Limited

#### Money back guarantee

If you are not completely satisfied with this Motor Vehicle Policy, simply return to Hyundai Insurance within 30 days of the commencement date. Your entire premium will be returned if no claims have been made and we will both regard this policy as never commencing.

# Introduction

This is **your** Hyundai Insurance Motor Vehicle Policy wording. It is important **you** read and understand **your** policy. It is written in plain English so **you** know what it does cover and what it does not. If there is anything **you** do not understand in **your** policy, please ask **us** to explain it to **your** satisfaction.

Estimated reading time = 15 minutes.

# About This Policy

Your Motor Vehicle Policy consists of:

- 1. this policy document, and
- 2. the schedule, and
- 3. the information you have provided in the application.

# Your duty of Disclosure

When **you** apply for insurance, **you** have a legal duty of disclosure. This means **you** must tell **us** everything **you** know (or could be reasonably expected to know) that a prudent insurer would want to take into account in deciding:

- 1. to accept or decline your insurance, or
- 2. the cost or terms of the insurance, including the excess.

You also have this duty, every time **your** insurance renews and when **you** make any changes to it. If **you** breach this duty **your** Motor Vehicle Policy will be cancelled as if it had never existed.

Please ask us if you are not sure whether you need to tell us about something.

# **Changing Your Mind**

If you are not happy with your Motor Vehicle Policy, you can change your mind provided you tell us within 30 days of the date your Motor Vehicle Policy started. We will cancel your Motor Vehicle Policy as if it had never existed and refund in full any premium you have paid.

This does not apply if a claim has been made.

# Examples

**We** have sometimes used examples and comments to make the parts of this policy document easier to understand. These examples and comments, *which are printed in italics*, do not affect or limit the meaning of the section they refer to.

# Headings

The headings in this policy document are for reference only and do not form part of it. They must not be used when interpreting the policy document.

# **Defined Words**

If a word is shown in **bold**, it has a special meaning. There is a list of these words and what they mean at the back of this policy document in the section 'DEFINITIONS'.



# Renewing your policy

# Annual policies

Before **your** Policy expires we will invite **you** to renew it. Before renewing, it is very important that **you** check all the information on the renewal invitation to confirm that **your** insurance details are still correct.

# Monthly policies

Monthly Policies do not have an annual renewal date. Monthly Policies expire every month on the same day that **you** took out **your** Policy. To maintain cover under the policy **you** need to make sure **you** continue to make monthly premium payments otherwise you will be without cover. **You** should review **your** cover once a year to make sure it still meets **your** requirements and to do this **you** should call Hyundai Insurance toll free on 0800 123 266.



# Use of your vehicle

#### Private use

#### When cover applies:

This Motor Vehicle Policy applies only when any vehicle is being used:

- 1. for private, domestic, social or pleasure purposes, including community work, or
- 2. in connection with any business, profession or occupation other than:
  - (a) salesperson, commission agent, service person or commercial traveller, or
  - (b) insurance representative, insurance agent or insurance broker, or
  - (c) land or real estate agent, or
  - (d) mortgage broker or mobile mortgage manager, or
  - (e) stock or station agent, or
  - (f) courier driver, delivery person or taxi driver, or
  - (g) motor trade.

#### **Business** use

#### When cover applies:

If **your schedule** shows "Type of Cover: Full Cover" and "Business Use" is selected you are covered:

- 1. for private, domestic, social or pleasure purposes including community work or
- 2. in connection with any business, profession or occupation other than as a courier driver, delivery person or taxi driver.

#### When cover does not apply:

This Policy does not apply when any vehicle is being used:

- 1. to carry fare-paying passengers (other than carpooling or car sharing) or for hire, or
- 2. to carry, haul or tow any goods, plant, machinery or samples in connection with any trade or business other than farming, unless Business Use applies, or
- 3. to practice for or take part in any race, rally, pace-making, reliability trial or speed test, or
- 4. on any racetrack

# Section 1: Loss to your vehicle

#### What you are covered for

You are cover for:

- sudden accidental loss to the car during the period of cover in New Zealand (including transit between places in New Zealand), and
- General Average or Salvage Charges that you are legally required to pay as a result of the car being carried by ship between places in New Zealand during the period of cover.

#### What you are not covered for

# Types of loss not covered

You are not covered for:

- 1. depreciation, or
- 2. wear and tear or rust, or
- 3. loss of use.

# Breakdown or failure not covered

You are not covered for damage or failure that is:

- 1. mechanical, or
- 2. electrical, or
- 3. electronic.

However, this exclusion does not apply:

- (a) to the above types of loss to the car where it results in or from: fire, collision, overturning, immersion in water, flood, malicious damage, theft or illegal conversion, earthquake, volcanic eruption, hydrothermal activity or tsunami, or
- (b) to the extent that cover is provided by NZI Roadside Assist Additional Benefit

# Tyres

You are not covered for damage to tyres caused by braking

**You** are not covered for punctures, cuts or bursts to **your** tyres. However, this does not apply to punctures, cuts or bursts that result in or from: fire, collision, overturning, malicious damage, theft or illegal conversion, earthquake, volcanic eruption, hydrothermal activity or tsunami.

IMPORTANT: Please also read POLICY EXCLUSIONS THAT APPLY TO ALL PARTS OF THIS POLICY.

# What we will pay:

#### **Repairable damage**

If we consider the car is economic to repair, we will at our option:

- 1. arrange to repair the **car** to substantially the same condition as it was in before the **loss** occurred, or
- 2. pay you the cost of repairs as estimated by our assessor.

Repairs will be carried out by our Approved Repairer Network using approved parts.

**Our** Approved Repairer Network can start repairs before assessment by **our** assessor to avoid delays.

#### **Total loss (New Vehicles)**

If we consider the car is uneconomic to repair, we will:

- 1. pay you the market value up to the sum insured, or
- 2. replace the car with a new vehicle of the same model and specification, provided that:
  - a. the loss occurred within 36 months or 100,000 kilometers of you purchasing the car new, and
  - b. it is available in New Zealand.

#### **Total loss (Used Vehicles)**

If **we** consider the **car** is **uneconomical to repair** and the **loss** occurred within 12 months of **you** purchasing the **car** from a franchise dealer, **we** will pay the amount **you** paid to purchase the **car** where this is higher than the **market value**.

#### Parts obtained overseas

We will pay the market value at the time of loss for any new parts, accessories or tools that are unobtainable in New Zealand. The most we will pay is the last known selling or list price in New Zealand plus the reasonable cost of fitting.

# Repair guarantee

We provide a quality guarantee on all repairs to the **car** undertaken by **our** Approved Repairer Network while **you** own the **car**.

# Automatic additional benefits - full cover

# Accidental death and permanent disablement

If you, your partner or member of your family suffers an injury, following a loss covered by this Policy, during the **period of cover**, we will pay the amounts below if you, your **partner** or member of your family suffers any or a combination of the events below within 90 days from the date of an injury.

EVENTS	AMOUNT
1. Death	\$10,000
2. Permanent total of sight of an eye	\$2,500
3. Permanent total loss of use of a hand	\$2,500
4. Permanent total loss of use of a foot	\$2,500

If **you**, **your partner** or member of **your family** suffer from combination of events 2, 3 or 4 the amount payable under each **Event** will be cumulative. However, the most **we** will pay during the **period of cover** is the Death Amount.

This Automatic Additional Benefit also provides cover for **you**, **your partner** or member of **your family** when **you** drive any other motorcar with the owner's permission, provided this **use** meets all the requirements that **you** would have to meet for this Policy to cover **loss** involving the **car**.

We will not pay for death, resulting from suicide, or any self-inflicted injury.

## Accommodation costs

We will pay for reasonable costs of accommodation for you, your family, other passengers and domestic pets in the car travelling with you, if the car can no longer be driven following a loss covered by this Policy.

The most we will pay is \$1,500 for any event.

# **Alternative Transport**

**We** will contribute towards the reasonable costs incurred if **you** require a rental vehicle following a **loss** covered by this Motor Vehicle Policy while the **car** is:

- 1. being repaired, or
- 2. not fit to drive until it is repaired, or
- 3. missing after being stolen.

Provided:

- a) we have arranged the rental vehicle through our approved supplier, and
- b) you contribute \$20 per day (paid to our supplier when the rental vehicle is obtained)
- c) you pay any bond or deposit, and
- d) you pay for all running costs.

**We** will contribute towards these costs for a maximum of 14-days. The rental vehicle will be a passenger vehicle up to 2000cc.

If the **car** is **uneconomic to repair**, cover under this Additional Benefit ends when **we** settle **your** claim.

You do not have this cover if the car is a mobile home, motor cycle, caravan or trailer.

# Excess and Claims fee discount protection

- if the car suffers loss covered by this Motor Vehicle Policy caused by the driver of another vehicle, we will not deduct the excess or adjust your claim-free discount, provided you:
  - (a) give **us** enough information to establish that the driver of the other vehicle was completely at fault, and
  - (b) give **us** the correct registration number of the other vehicle or information **we** need to positively identify the driver (including name and address), and
  - (c) give **us** reasonable help to recover **your** claim from the driver of the other vehicle, or from its owner.
- We will not deduct the excess or adjust your claim-free discount if the loss to the car is from actual or attempted theft or illegal conversion while it was fitted with an activated electronic engine immobilizer approved by us.

## If the vehicle is a caravan

#### Contents of the caravan

If the car shown in the schedule is a caravan, this Motor Vehicle Policy is extended to cover:

- 1. any fixture, fitting or furnishing that would normally be expected to be sold with the caravan, and
- 2. any utensils, supplies, appliances and personal effects in the caravan belonging to **you**, **your partner** or any member of **your family**.

The most we will pay is \$1,000 for any event.

## Keys and Locks

If any of the keys to the **car** are **lost**, stolen or believed on reasonable grounds to have been duplicated without **your** permission during the **period of cover**, **we** will pay the reasonable cost of replacing the keys and the locks they were for.

The most we will pay during the period of cover is \$1,000.

A \$100 excess applies to the Additional Benefit.

The loss of claim-free discount does not apply to this Additional Benefit.

## Medical Expenses

We will pay the reasonable costs incurred by you, your partner, your family and other passengers in the car, for medical, surgical, therapeutic, dental and nursing treatment (including x-rays) as a result of an injury following a loss covered by this Motor Vehicle Policy.

The most we will pay is \$500 for any event.

We will not pay for any expenses that can be claimed from any other source or for any self-inflicted **injury**.

#### Passenger property

This Policy is extended to cover loss to property that is:

- 1. owned by, or under the care, custody or control of any passenger in the **car** travelling with **you**, and
- 2. as a result of an event covered by this Policy,

Provided such property is not otherwise insured by another party.

We will at our option pay:

- 1. the cost to repair the item as near as possible to the condition it was in immediately before the **loss** happened, or
- 2. the present value.

The most we will pay is \$1,000 for any event.

If your claim is solely for passenger property an excess of \$50 will apply.

## Protection against uninsured drivers

If **your schedule** shows that **you** have 'Third Party, Fire & Theft cover' or 'Third Party only cover', then this Motor Vehicle Policy is extended to cover sudden **accidental loss** to **your car** during the **period of cover** caused by an uninsured driver of another vehicle.

#### We will:

- 1. if we consider the car is economic to repair and at our option:
  - (a) arrange to repair the **car** to substantially the same condition as it was in before the **loss** occurred, or
  - (b) pay you the cost of repairs as estimated by an assessor appointed by us, or
- 2. if we consider the car is uneconomic to repair, pay you its market value. Provided you:
  - (a) give **us** enough information to establish that the driver of the other vehicle was completely at fault, and
  - (b) give **us** the correct registration number of the other vehicle or information **we** need to positively identify the driver (including name and address), and
  - (c) give **us** reasonable help to recover **your** claim from the driver of the other vehicle, or from its owner.

The most **we** will pay for any **event** is \$3,000. **We** will not deduct the **excess** or adjust **your** claim-free discount.

# **Replacement Vehicle**

When **you** buy a replacement vehicle for the **car**, **we** will automatically provide cover for that replacement vehicle under this Motor Vehicle Policy from the date of purchase, provided that:

- 1. you notify us within 45 days of the date of purchase, and
- 2. the replacement vehicle's purchase price does not exceed \$100,000, and

- 3. the replacement vehicle's purchase price will be the sum insured, and
- 4. you pay any additional premium that is required.

# **Road Clearing Costs**

**We** will pay reasonable costs incurred for removing debris from any road or parking area, following a **loss** covered by this Motor Vehicle Policy.

# **Temporary Repairs**

We will pay the reasonable cost of temporary repairs to the **car** that are essential to make it roadworthy, to enable **you** to get to **your** destination or to a repairer following a **loss** covered by this Motor Vehicle Policy.

# **Towing Costs**

If the **car** can no longer be driven following a **loss** covered by this Motor Vehicle Policy, **we** will pay for necessary and reasonable towing and rescue costs to remove the **car** to the nearest repairers or place of security.

## **Trailer Cover**

This Motor Vehicle Policy is extended to cover **accidental loss** to any **trailer** during the **period of cover**.

We will at our option pay:

- 1. the cost of repairs, or
- 2. the market value.

The most we will pay during the period of cover is \$1,500.

A \$150 excess applies to this Additional Benefit.

The loss of claim-free discount does not apply to this Additional Benefit.

#### Transport Costs

We will pay for reasonable costs of:

 transport for you, your partner, your family, other passengers and domestic pets in the car, from the place where the loss occurred to your home or to your nearest immediate destination, and  returning the car to your home or to another place you and we agree, after the car has been repaired,

if the car can no longer be driven following a loss covered by this Motor Vehicle Policy.

If the **car** is recovered following theft or conversion, **we** will pay the reasonable costs incurred to return the **car** to the place from where it was stolen or to another place that **you** and **we** agree.

The most we will pay is \$1,500 for any event.

# Windows

The **excess** and loss of claim-free discount do not apply to a claim that is solely for **accidental** damage to windscreens, windows, sun-roofs, headlight glass, headlight protectors, tail light glass or driving lights of the **car**.



# Section 2: Your Legal Liability

#### What are you covered for:

## Your Legal Liability

You are covered for your legal liability and defence costs arising from:

- 1. accidental loss to anyone else's property (including loss of use), or
- 2. **accidental loss** to property where the costs are recoverable from **you** under Section 43 of the Forest and Rural Fires Act 1977, or
- 3. accidental bodily injury to any person,

Occurring during the **period of cover**, caused by or through or in connection with **your use** of a **vehicle** in New Zealand (including transit between places in New Zealand).

# Other Person's Legal Liability

We will cover the legal liability of any other person caused by or through or in connection with their **use** of a **vehicle**, in the same manner as **we** cover **you**, provided:

- 1. such use has your permission, and
- 2. their liability is not covered by any other insurance, and
- 3. the person **using** the **vehicle** meets all the same terms of this Motor Vehicle Policy that **you** must meet.

# **Vicarious Liability**

This Motor Vehicle Policy is extended to cover **your** employer's vicarious liability while **your car** is being used for the business of **your** employer by **you**, or by any other employee who has **your** permission, provided

- 1. the liability is not covered by any other insurance, and
- 2. the person **using** the **car** meets all the same terms of this Motor Vehicle Policy that **you** must meet, and
- the use of the car meets all the same terms of this Motor Vehicle Policy that you must meet.

Vicarious liability means that your employer may be held responsible for injury or damage, even if they were not actively involved in the incident.

## What are you not covered for:

- 1. You are not covered for liability for loss to any property:
  - (a) owned by you or anyone we cover and who claims under this Motor Vehicle Policy, or
  - (b) in **your** care or in the care of anyone **we** cover under this Motor Vehicle Policy other than for:
    - (i) a disabled vehicle being towed without charge by any **vehicle**, or
    - (ii) clothing, personal effects and luggage being carried by and belonging to any passenger in any **vehicle**, or
  - (c) being carried by or loaded into or unloaded from any **vehicle** or a caravan or trailer attached to any **vehicle** other than specified under (b)(ii) above.
- 2. You are not covered for liability arising out of a contract or agreement unless you would have been liable even without such contract or agreement.
- 3. You are not covered for:
  - (a) any fine or penalty, or
  - (b) any punitive or exemplary damages.
- 4. You are not covered for liability, in any way connected with, any seepage, pollution or contamination (including the cost of removing, nullifying or cleaning up), unless the seepage, pollution or contamination happens during the **period of cover** and is caused by a sudden **accidental event** that happens during the **period of cover**.

IMPORTANT: Please also read POLICY EXCLUSIONS THAT APPLY TO ALL PARTS OF THIS POLICY.

# What we will pay

#### Amount payable for property damage

We will pay for:

- 1. liability for loss to property, and
- 2. reasonable costs and expenses incurred with our approval, and
- 3. costs awarded against you by a Court.

The most we will pay is \$20,000,000 for any one event.

The excess does not apply to this Benefit.

# Amount payable for bodily injury

We will pay for:

- 1. liability for **bodily injury**, and
- 2. reasonable costs and expense incurred with our approval, and
- 3. costs awarded against you by a Court.

The most we will pay is \$1,000,000 for any event.

The excess does not apply to this Benefit.

# Settlement of any claim

We may pay the full amount under this part of **your** Policy, or any lesser amount for which the liability can be settled plus defence costs incurred, and this will meet all **our** obligations under this part of **your** Policy.



# Automatic additional benefits

# Manslaughter Defence Cost

We will pay:

- legal defence costs necessarily and reasonably incurred, to defend a charge of manslaughter, or reckless driving causing death, or dangerous driving causing death or careless driving causing death, and
- 2. costs necessarily and reasonably incurred for legal representation at any inquiry or coroner's inquest in connection with a death, resulting from:
  - (a) you or your partner driving the car, or
  - (b) any member of your family driving the car with your permission, or
  - (c) you or your partner driving any motorcar that you or your partner do not own and are not purchasing, provided that you or your partner has the owner's permission to drive the vehicle,

#### during the period of cover.

The most **we** will pay is \$10,000 during the **period of cover**. The **excess** does not apply to this Additional Benefit.



# Policy exclusions that apply to all parts of this Policy

# Alcohol, drugs and other intoxicating substances

There is no cover under this Policy if the driver of the **vehicle** or the person **using** the **vehicle**:

- 1. has a breath alcohol or blood alcohol concentration that exceeds the legal limit, or
- 2. refuses to undergo a breath or blood test after an **accident**, when legally required to do so, or
- 3. is under the influence of a drug or any other intoxicating substance to such an extent as to be incapable of having proper control of the **vehicle**.

This exclusion does not apply if the driver of the **vehicle** has stolen or illegally converted it, provided **you** lay a complaint with the police.

# Confiscation

This Policy does not insure **loss** connected in any way with confiscation, nationalization, requisition or destruction of, or damage to property by order of government, public or local authority (unless the order is given to control any **accidental** loss that is covered by this Policy).

# Excess

For each **incident**, the **excess** will be deducted from the amount of **your** claim unless stated otherwise under an Additional Benefit.

If **you** have multiple vehicles insured under this Policy, the **excess** applies individually to each **vehicle**.

# Electronic data and programs

This policy excludes loss of or damage to **electronic data** from any cause whatsoever including, but not limited to, a **computer virus**.

This includes loss of use, reduction in functionality or any other associated loss or expense in connection with **electronic data**.

However this exclusion does not apply to physical damage to other insured property that results from that loss of or damage to **electronic data**, and which is not otherwise excluded.

# Modified Vehicle

There is no cover under this Policy if the **car** has been **modified**, unless details of all the **modifications** have been given to **us** and **we** have agreed to those **modifications** in writing.

## War

This Policy does not insure any **loss**, liability, prosecution or expense of any type in connection with any of the following, including controlling, preventing or suppressing any of the following:

War, invasion, act of foreign enemy, hostilities or war like operations (whether war is declared or not), civil war, mutiny rebellion, revolution, civil commotion assuming the proportions of or amounting to an uprising, insurrection, military or usurped power.

# Nuclear

This policy does not insure any **loss**, liability, prosecution or expense of any type in connection with:

- 1. ionising radiation or contamination by radioactivity from:
  - a. any nuclear fuel, or
  - b. any nuclear waste from the combustion or fission of nuclear fuel.
- 2. nuclear weapons material

# Other use of your vehicle

You are not covered for any **loss** or liability where the **vehicle** or anything attached to the **vehicle** is not being used in accordance with the description in Use of the Vehicle (as described in Section One of this policy).

# Terrorism

This policy does not insure any **loss**, liability, prosecution or expense of any type in connection with an **act of terrorism**, including in connection with controlling, preventing, suppressing, retaliating against, or responding to an **act of terrorism**.

# Unlicensed drivers

There is no cover under this Policy if the driver of any vehicle:

- 1. does not comply with all the conditions of their driver license, or
- 2. is not legally allowed to drive in New Zealand.

This exclusion does not apply if the driver of the **vehicle** has stolen or illegally converted it, provided **you** lay a complaint with the police.



# How to claim

# What you must do

If anything happens that may lead to a claim under this Policy, you must:

- 1. do what you can to take care of the car and the prevent any further loss or liability, and
- 2. tell us as soon as possible, and
- 3. notify the Police as soon as possible if you think any loss was caused by an illegal act, and
- 4. allow us to examine the car before any permanent repairs have commenced, and
- send to us as soon as possible anything you receive from anyone about a claim or possible claim against you, and
- 6. give us any information or help that we ask for, and
- 7. consent to your personal information in connection with the claim being:
  - a. disclosed to us, and
  - b. transferred to Insurance Claims Register Limited.

## What you must obtain our agreement to do

You must obtain our agreement before you:

- 1. incur any expenses in connection with any claim under this Policy, or
- 2. negotiate, pay, settle, admit or deny any claim against you, or
- 3. do anything that may prejudice our rights of recovery.

## Actions we may take

At our expense we may take action in your name:

- 1. to negotiate, defend or settle any claim against you covered by this Policy, and
- 2. to make a recovery from any other person for anything covered by this Policy, and **you** must cooperate with **us**.

# Salvage

You must not abandon the car to us. However, after the car is declared uneconomic to repair, we may keep the car and retain the salvage.

# Dishonesty

If your claim is dishonest or fraudulent in any way, we may:

- 1. decline **your** claim, either in whole or in part, and/or
- 2. declare either this Policy or all insurance **you** have with IAG New Zealand Limited to be unenforceable from the date of the dishonest or fraudulent act.



# Policy conditions

# Breach of any condition, if:

- 1. you, or
- 2. any other person we cover under this Policy, or
- 3. anyone acting on your behalf, breaches any of the conditions of this Policy, we may:
  - a. decline your claim either in whole or in part, and/or
  - b. declare either this Policy or all insurance you have with us to be unenforceable.

This is at **our** sole discretion.

## True statements and answers

The **application** is the basis of this Policy. True statements and answers must be given (whether by **you** or any other person) when **you**:

- 1. apply for this insurance, and/or
- 2. notify us regarding any change in circumstances, and/or
- 3. make any claim under this policy.

# Reasonable care

**You**, and anyone driving the **car** with **your** permission, must take reasonable care at all times to avoid circumstances that could result in a claim.

Your claim will not be covered if you or the person driving with your permission are reckless or grossly irresponsible.

# Other Insurance

You must tell **us** if the **car** is or becomes covered under any other insurance. If **you** can claim under any other insurance, **we** will only pay the amount of any **loss** over and above the limit payable by the other insurance. This does not apply to Accidental Death and Additional Benefit (as described in Section one of this Policy).

# Changes in circumstances

You must tell us immediately if there are any:

- 1. modifications to the car, or
- 2. material changes that might alter the nature of the risk insured or increase the change of a claim under this Policy.

Information is 'material' where we would have made different decisions about either:

(a) accepting your insurance, or (b) setting the terms of your insurance, if we had known that information. If in any doubt, notify us anyway.

The 'risk covered' refers to both: (a) the actual property or liabilities covered (known as physical hazard), and (b) you or other persons covered by this Policy (known as moral hazard).

# Cancellation by you

**You** may cancel this Policy at any time. If **you** do, **we** will refund any premium that is due to **you** based on the unused portion of the **period of cover**.

# Cancellation by us

We may cancel this Policy by giving **you** notice in writing or by electronic means at **your** last known address. **Your** Policy will be cancelled from 4pm on the 30<sup>th</sup> day after the date of the notice. We will refund **you** any premium that is due to **you** based on the unused portion of the **period of cover**.

# Change of terms

**We** may change the terms of this Policy (including the **excess**) by giving **you** notice in writing or by electronic means at **your** last known address. **Your** Policy will be changed from 4pm on the 30<sup>th</sup> day after the date of the notice.

# Uneconomical to repair

If we have paid your claim for a car that is uneconomic to repair:

- 1. this Motor Vehicle Policy is automatically cancelled, and
- 2. the car will become our property, and

- 3. **we** will credit any unused premium towards insurance arranged with **us** on a replacement vehicle, provided
  - a. you or anyone authorized to drive the car was not at fault, and
  - b. the identity of the other party who caused the **loss** is established.

# Good and Services Tax

Where GST is recoverable by us under the Goods and Services Tax Act 1985:

- 1. all sums insured exclude GST, and
- 2. all limits and sub limits include GST, and
- 3. all excesses include GST, and
- 4. GST will be added, where applicable, to claim payments.

#### Joint insurance

If this Policy covers more than one person, then all persons are jointly covered.

This means that a breach of this Policy by any one person affects everyone's ability to claim under this policy.

# Other parties with financial interest

If **we** know of any financial interest over the **car**, **we** may pay part or all of any claim proceeds to the holder of that interest.

This payment will meet all obligations we have under this policy for the loss.

We are authorized by you to disclose personal information about you to any holder of a financial interest.

Any party who is recorded as having a financial interest under this policy, is not covered by this policy and does not have rights to claim under this policy.

# Definitions

The definitions apply to the plural and any derivatives of the words.

For example, the definition of 'accident' also applies to the words 'accidentally', 'accidental' and 'accidents'.

Accessory	<ul> <li>A part of the car not directly related to its function as a vehicle, including any:</li> <li>radio, audio equipment or other in-vehicle entertainment and communication equipment forming and integral part of the car, and</li> <li>navigational system, and</li> <li>first aid kit, torch, fire extinguisher, maps, and</li> <li>portable telephone that connects to a power source in the car, and</li> <li>car seat covers, floor mats or child car seats, and</li> <li>other equipment (not otherwise defined) permanently fitted to the car.</li> </ul>
Accident	Unexpected and unintended by you and anyone using the vehicle.
Act of terrorism	Includes any act, or preparation in respect of action, or threat of action designed to influence or coerce the government de jure or de facto of any nation or any political division thereof, or in pursuit of political, religious, ideological, or similar purposes to intimidate the public or a section of the public of any nation by any person or group(s) of persons whether acting alone or on behalf of or in connection with any organisation(s) or government(s) de jure or de facto, and that: a. involves violence against one or more persons, or b. involves damage to property, or c. endangers life other than that of the person committing that action, or d. creates a risk to helt or safety of the public or a section of the public, or e. is designed to interfere with or disrupt an electronic system.
Application	The information provided by <b>you</b> to <b>us</b> when <b>you</b> purchased this insurance or required a quotation for this insurance from <b>us</b> .
·	<ul> <li>The annual period is the <b>period of cover</b>. However, if:</li> <li>the premium is paid monthly or quarterly, or</li> <li>the <b>period of cover</b> is for more than 12 months,</li> <li>The annual period is the current 12-month period calculated consecutively from the date this policy first started.</li> </ul>
Bodily injury	The <b>accidental</b> death of, or <b>accidental</b> bodily injury to any person, including sickness, disease, disability, shock, fright, mental anguish or mental injury.

Car	<ul> <li>The vehicle described in the schedule, and including any:</li> <li>standard equipment for the particular make and model of the vehicle supplied and fitted by the manufacturer, and</li> <li>standard tool or breakdown equipment supplied by the vehicle's manufacturer or a similar substitute tool or breakdown equipment, and</li> <li>accessory or spare part whilst in or on the vehicle, and</li> <li>accessory or spare part that has been temporarily removed from the vehicle for security purposes, cleaning or servicing, and</li> <li>accessory or spare part that is not fitted to the vehicle and is stored at home.</li> </ul>
Computer virus	Means a set of corrupting, harmful or otherwise unauthorised instructions or code including a set of maliciously introduced unauthorised instructions or code, programmatic or otherwise, which propagate themselves through a computer system or network of whatsoever nature. This includes but is not limited to 'Trojan Horses', 'Worms' and 'Time or Logic Bombs'.
Electronic data	Means facts, concepts and information converted to a form useable for communications interpretation or processing by electronic and electromechanical data processing or electronically controlled equipment. It includes programs, software and other coded instructions for the processing and manipulation of data of the direction and manipulation of such equipment.
Event	Any one event or series of events arising from one source or original cause.
Excess	This is the amount of the claim that <b>you</b> must pay. The amount of the excess is shown in either the <b>schedule</b> or in this policy wording.
Family	Any family member who permanently resides with you.
Incident	Something that happens at a particular point in time, at a particular place and in a particular way.
Injury	A bodily injury caused solely and directly by violent, accidental, external and visible means.
Loss	Physical loss or physical damage.
Market value	The reasonable cost to buy, immediately before the <b>loss</b> and on the retail market, a vehicle of the same: • year,
	<ul> <li>make, model and specification,</li> </ul>
	• mileage/hours,
	• general condition,
	as the <b>car</b> damaged, including the value of any fitted equipment covered by this Policy.

Modification	Any change to the <b>car</b> , that is different to the manufacturer's original specification or recommendations. <i>Example include:</i>
	<ul> <li>changes to the engine, steering, performance, suspension, chassis, or</li> <li>body kits, paintwork, interior modifications, or</li> <li>tyres or wheels of the car, or</li> <li>a changed sound system valued at over \$1,000.</li> <li>We do not consider a conversion of the car to run on CNG, LPG or Bio Gas as a modification, provided the car has a current Warrant of Fitness and a current Alternative Fuel Inspection Certificate.</li> </ul>
Partner	Your husband or wife or person with whom <b>you</b> are living in the nature of a marriage.
Period of Cover	The Period Cover shown in the <b>schedule</b> .
Present Value	The reasonable cost to replace an item in New Zealand that is of equivalent age, quality and capability, and is in the same general condition.
Schedule	The latest version of the Schedule <b>we</b> issued to <b>you</b> for this Motor Vehicle Policy.
Sum Insured	The Sum Insured shown in the <b>schedule</b> .
Trailer	<ul> <li>Any general use trailer:</li> <li>owned by you or in your care, and</li> <li>that is not covered by any other insurance, and</li> <li>used in accordance with the 'use of your vehicle'.</li> <li>It does not include:</li> <li>a caravan, a boat trailer, a camper trailer or a horse float; or</li> <li>the contents, equipment or accessories of any trailer.</li> </ul>
Uneconomic to repair	<ul> <li>A total loss because the car is:</li> <li>uneconomic or unsafe to repair, or</li> <li>stolen and not recovered.</li> <li>Use includes driving, parking, garaging or storing of the car or trailer.</li> </ul>

Vehicle	<ul> <li>The car or trailer when being used by you or anyone else with your permission, and</li> <li>Any other motorcar that is not owned by you, being used by you provided you have the owner's permission to use it and the liability is not covered by any other insurance.</li> </ul>
We	We NZI, a business division of IAG New Zealand Limited.
You	the person(s) show as the Insured in the schedule.



# Help service emergency assistance

If you are involved in an accident and need help, call us freephone any time for quick assistance on **0800 123 266**.

With just one call you can sort out all the hassles that arise if you have an accident or disaster. Ringing Help costs you nothing. The advice is free, but you will have to pay if you ask for a tradesperson to call or for other services. Where the services are covered by your policy, you can claim back any bills paid, subject to the policy excess.

# Hyundai Insurance Motor Vehicle Policy

Underwritten by NZI, a business division of IAG New Zealand Limited.







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