

Vehicle theft claim form

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completing all relevant questions in full as this can avoid the need for further enquiry and possible delay in settling your claim
signing and dating page 2 of this form

Insurance	fraud	is a	crime -	please	ensure	all	information	is	correct
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1. Policyholder(s) details

Where is the vehicle usually serviced or repaired?

Policy number			Claim Num (If Knowr				
Full Name	(Mr, Mrs, Miss, Ms)		(
Postal Address		Date of birth / /					
Telephone numbers	Home		Business		Mobile		
Email	Home		Business				
Occupation			Employer				
2. Insured Vehicle							
Year	Make & Model	Finar	nce/Hire Purchase	Registered	No. and Expiry Date of		
				Number	Warrant of Fitness		
3. Person in char	ge of insured vehicle						
Has the driver had a	any other accident, loss or cl	aim in conne	ection with any motor vehic	le during the past	five years? YES NO		
	been charged or convicted f						
	?						
4. Date and place	e of theft						
		[
Day of week	was the vehicle stolen?	-					
Where was the vehi	cle parked? (Delete those not	applicable)					
Garage / Carport / I	Driveway / Parking Area / Ro	adside / Oth	er (Please give details belo	w)			
		[
When did you last s	ee the vehicle?						
Were all the doors l	ocked and windows closed?				YES NO		
Where were the keys to the vehicle when the theft occurred?							
When did you disco	ver the theft had occurred?						
How did you know t	he theft had occurred?						
Was the vehicle stolen or parts only?							
If parts only, please	give details:						
Where are all the sets of keys now?							
5. Condition of the vehicle							
At the time of the theft did the vehicle have any defects in the following:							
Bodywork? YES	5 NO If Yes, please descr	ribe					
Mechanical? YES NO If Yes, please describe							

6. Police details						
Has the theft been reported to the Police? YES NO						
(a) to which Police Station?						
(b) date						
(c) please attach the Complaint Acknowledgement Form						
7. Recovery						
Has the vehicle been recovered?						
(a) when was it found?						
(b) where was it found?						
(c) who found it?						
(d) where is it now?						
(e) is it damaged?						
If Yes, please give details						
(f) have any accessories been removed?						
If Yes, please give details						
(g) Have you any suspicions who the offender was?						
If Yes, please give details						
(h) Have you any other information relevant to this claim?						
If Yes, please give details						
8. Direct crediting authority						
If your claim is accepted and there are payments(s) to you, we can pay this amount direct into your bank account by direct credit. If you would like us to make this direct credit, please complete details below. You will be advised if a payment has been made following acceptance of your claim.						
Do you wish to use this facility? YES NO Name of Account						
I/We authorise the payment to be made into this bank account. (Please attach a deposit slip)						
Bank Branch Account Number Suffix						
9. Declaration/Privacy Act 1993/Insurance Claims Register						
I/We declare that to the best of my/our knowledge and belief these particulars are complete and correct. I/We						
 (a) agree to give any further information that may be required (b) understand you require this personal information, which will be retained by you at 48 Shortland Street., Auckland before you can evaluate my/our claim; (c) authorise the disclosure of this personal information regarding this claim to other parties; (d) authorise the obtaining by you from any other party personal information about me/us that is in your view relevant to this claim; 						
 (e) authorise the obtaining by you from Insurance Claims Register Limited, (ICR Ltd), which holds details of claims made by me/us under policies with other insurers, personal information about me/us that is in you view relevant to this claim; (f) authorise you to place details of this claim on the database of ICR Ltd, PO Box 474, Wellington, where it will be retained and be available to other insurance companies to inspect; 						
(g) understand that I am/we are entitled to have certain rights of access to and correction of the personal information held by you and ICR Ltd.The collection of this information is required under the terms of your policy. Failure to provide it may result in your claim being declined.						
Date / /						
Signature of the Policyholder(s) (If the policy is in joint names, both signatures are required)						

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